

Blastfax

OFFICIAL MEDICAID CMO SURVEY: Your Urgent Response Needed - Takes 10 minutes or less!
Chapter Seeking Survey Input for Presentation to DCH Audit Firm Regarding Medicaid CMOs

Governor Perdue has asked to receive a comprehensive report regarding the ongoing experience of Georgia pediatricians and other providers with the CMO transition for Medicaid/PeachCare families. The Indianapolis-based accounting firm of Myers and Stauffer was commissioned by Department of Community Health to prepare this report, after complaints to the Governor. It is vital that we update our information to provide an accurate picture of the healthcare of these patients. The Chapter's presentation to Myers & Stauffer will be on February 28, 2008.

Please visit the following website to complete the Chapter survey.

http://www.surveymonkey.com/s.aspx?sm=Mr5iHn27_2bhVzapVGspzzZw_3d_3d

The survey should take less than 10 minutes. The survey will require your name because the Chapter may have to contact you to supply HIPPA compliant patient details in order substantiate our report. Please remember not to give any identifying patient data (name, date of birth, Medicaid number) at this time but only give clinical examples (age, clinical scenario, description of problem) for which you could provide patient data if asked.

****We ask that you respond by Wednesday, February 20th if possible; however, the survey will be open until February 25, 2008.*****

If you are unable to complete the survey via the internet, please complete and fax your completed survey to 404-249-9503.

If you have any questions, please contact Fozia Eskew at the Chapter office at 404-881-5074 or via email at feskew@gaaap.org. Thank you in advance for your time and your daily commitment to Georgia's children.

Current Medicaid CMO Problems

1. Please complete the following:

Name: _____

Practice Name _____

Address: _____

Email Address: _____ Phone Number: _____

- 2. Which of the following CMOs are in your area? Amerigroup PeachState WellCare
- 3. Which of the following CMOs do you currently participate in Amerigroup PeachState WellCare
- 4. Is your practice currently having problems with correct and timely payment of claims? Yes No
If yes, specify which CMO with example from that CMO
- 5. Is your practice currently having problems obtaining correct fee schedules or in the implementation of them? Yes No
If yes, specify which CMO with example from that CMO
- 6. Is your practice currently having problems with unfair recoupment of monies already paid? Yes No
If yes, specify which CMO with example from that CMO
- 7. Is your practice having problems with renegotiating contracts with the CMOs? Yes No
If yes, specify which CMO with example from that CMO
- 8. Is your practice having problems with adding and/or credentialing of new providers? Yes No
If yes, specify which CMO with example from that CMO
- 9. Is your practice having problems obtaining pre-certification for procedures? Yes No
If yes, specify which CMO with example from that CMO

American Academy of Pediatrics

10. Is your practice having problems with pre-certification for medications with patients? Yes No
If yes, specify which CMO with example from that CMO
11. Is your practice having problems obtaining PT/OT/Speech services for your patients? Yes No
If yes, specify which CMO with example from that CMO
12. Is your practice having problems obtaining subspecialty services for your patients? Yes No
If yes, specify which CMO with example from that CMO
13. Is your practice having problems obtaining dental care for your patients? Yes No
If yes, specify which CMO with example from that CMO
14. Is your practice having problems obtaining mental health services for your patients? Yes No
If yes, specify which CMO with example from that CMO
15. Have you received any data from the CMOs regarding the quality of care in your practice? Yes No
If yes, specify which CMO with example from that CMO
16. Is your practice having problems with PCP misassignments of patients causing delay in services for patients or causing delay in payment to your practice? Yes No
If yes, specify which CMO with example from that CMO
17. Are you aware of children enrolled in a CMO that are assigned to PCPs who do not provide a true medical home for infants and children? Yes No
If yes, specify which CMO with example from that CMO
18. Are there other concerns/comments regarding the current policies and/or procedures of the CMOs that you would like to share with the Chapter?